



AfterMail™ is an email archiving, retrieval and analysis solution that enables organisations to capture, store and report on electronic mail messages

Email has evolved from an informal personal communications mechanism to be a matter of corporate record. AfterMail transforms email into a corporate asset.

AfterMail has been designed to address compliance and knowledge management requirements, while at the same time ensuring efficient use of storage, and effective usability. AfterMail delivers value for all key business stakeholders, enabling them to:

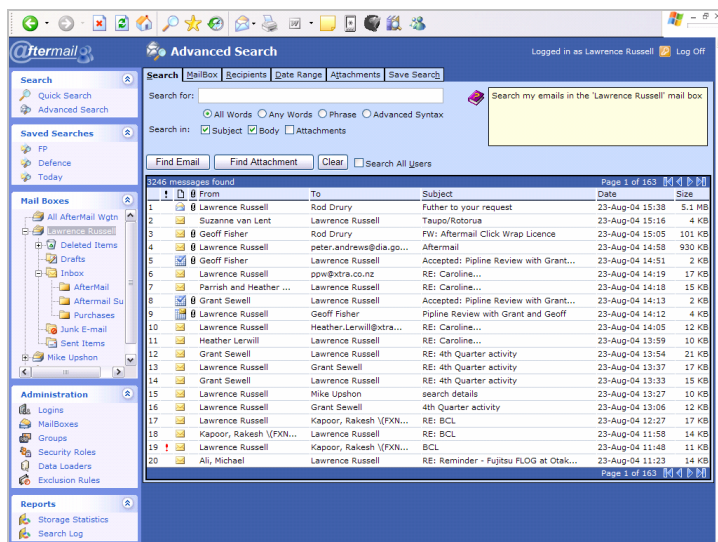
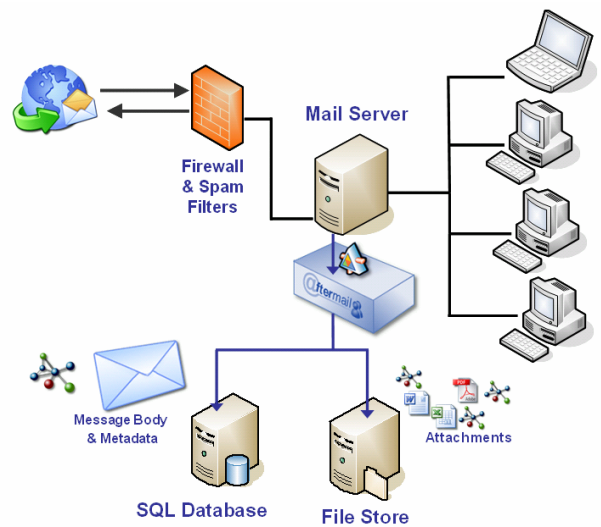
Reduce risk	by ensuring there is a record of all email communication.
Retain knowledge	by searching across all email messages and attachments using the built-in effective search capabilities.
Ensure business continuity	by providing secondary access to all emails regardless of whether the email server is available.
Leverage your investment in IT	by managing email more effectively, and reducing the storage and management effort required.
Provide easy access to your mail store	for all authorised users using rich search tools.

AfterMail delivers a secure, auditable and tamperproof platform that stores all message and attachments, addressing today's compliance issues. By transforming email into a business asset, AfterMail leapfrogs traditionally reactive email archiving solutions to deliver a platform for proactive email management.

About AfterMail

Simple in concept, but highly functional in deployment, AfterMail automatically captures email messages sent through your email server, and intelligently stores them in a single, centralised email archival and analysis system.

AfterMail supports multiple email servers, and multiple types of email servers, providing a single archive for the entire organisation.



Once stored, AfterMail provides easy access to these messages, allowing permitted users to search and retrieve their own messages, or for managers and administrators to search across the entire organisation.

All of this functionality can be installed quickly – in hours – and access is provided using a standard web browser, reducing any upfront support costs.

AfterMail is a flexible email management solution that provides key benefits for organisations of all sizes – if you use email, you need AfterMail.

Key Benefits

Ensuring a complete archive

Put simply, all messages are stored. All messages sent to and from an email server are stored ensuring organisations can meet their compliance requirements, retaining knowledge contained with the email message and its attachments, and removing the burden placed on users – they no longer need to worry about managing emails.

Reduce Corporate Risk

Email is typically stored and organised by individuals within an organisation and therefore remains outside corporate control and access. AfterMail imposes the necessary structure on this information and gives management control over this information.

Protection of Email Information

Users are unable to modify email messages and attachments once in the AfterMail system, ensuring an accurate record of all content is maintained.

Search and Retrieval

Authorised users can search for archived messages using the built in search tools. Requests for information can be conducted in minutes, not hours or days. Searches can be saved for fast access in the future.

Legal and Auditing Compliance

Once in the email system, the details of the message as well as the message itself are securely stored - complete records of activity are essential. Messages can be located easily, including those that involve an individual or a business group, while a record of all messages is stored for auditing purposes.

Business Continuity

AfterMail doesn't rely on the email server for providing access to messages once they have been archived. If the email server goes down, or needs to be disconnected due to a virus outbreak, users can still access their emails using AfterMail.

Single instance attachment store

AfterMail stores a single copy of all messages and attachments, reducing the storage space required to store email messages.

Compression technology reduces the size of this storage even further. The result: A reduction in storage costs and the costs associated with managing this storage.

Minimal Impact

AfterMail is accessed using a standard web browser. No software needs to be installed on the production email server, or on the user's PC, reducing implementation and support costs.

Easy to use

AfterMail is easy to use for both users and administrators. Administrators can access core functions via the easy to use browser interface, while users are able to access archived mail through a Microsoft Outlook-style interface, reducing training and support costs.

Open Technologies

Using relational database technology to "open up" email to other business systems. AfterMail can be integrated with other systems; a customer relationship management application, for example, can now easily access all email messages sent to or from a customer.

System Requirements

Server

Microsoft Windows 2003 Server
Microsoft Internet Information Server 6.0 or later
Microsoft .NET Framework 1.1
Microsoft SQL Server 2000 with SP2 or later

Client

Microsoft Internet Explorer 5.5 or later

Supported Environments

Microsoft Exchange Server 5.5, 2000, 2003, Novell GroupWise

Future Supported Environments

Lotus Notes

Core Features

Message Management

- Automatically stores and archives all email messages and attachments
- Messages from PST files and backup tapes can be imported.

Secure

- Multiple levels of security enable organisations to store emails from particular users or groups, and access and view only those emails that they are permitted to view.
- Enterprise-class Windows Server 2003 security models are used to protect the integrity and security of this valuable data.

Access and Search Capability

- Flexible index and search capability of messages, including core message fields, content and attachments.
- Multi-mailbox searching for administrators or authorised personnel.

Minimal Administration

- AfterMail works automatically, captures everything with minimal setup and ongoing management.
- Directory service integration ensures a single point of access management.
- Administration functions allow for full range of message administration and archiving functions to be performed using a browser interface.

Flexible for Enterprise Needs

- Easy installation and configuration – get up and running in hours.
- Works in combination with existing email platforms and tools, including virus checkers and spam filters.
- Support for Microsoft Exchange and Lotus Notes.

Easy to Use

- Browser-based interface.
- Retains Microsoft Outlook folders.
- Users can save common searches



Archive



Retrieve



Analyse